

Avera PACE Conference and Tradeshow

Wednesday, May 10, 2017

Ramkota Hotel and Conference Center

3200 W. Maple St., Sioux Falls, SD 57107

Conference Agenda

- 7:15 a.m. Registration and Buffet Breakfast**
Rushmore Rooms
- 8 a.m. Welcome and Prayer**
- 8:10 a.m. Leaps and Bounds Ahead! Igniting Attitudes that place the Superstars on Top!**
Gaye Hanson
- What qualities do the Superstars of Life have that are different than us plain old Joe's? How do they get those ideas? That energy? Why does everything they touch turn to gold? And how do they make it look so easy? These are the questions that we ask about our competition every day. What is their secret, anyway? It's the culture of undefeatable attitude that completely floods every department, office and classroom! How do we get an undefeatable attitude in a world such as ours?
- 9:30–11:30 a.m. Vendor Show and Networking Opportunity**
Exhibit Hall
- 11:30 a.m. Door Prizes**
- 11:45 a.m. Education Session One (See List)**
- 12:45 p.m. Buffet Lunch**
Rushmore Rooms
- 1:30 p.m. Education Session Two (See List)**
- 2:30 p.m. Break**
- 2:45 p.m. MONKEY BUSINESS! The Importance of Humor in the Workplace!**
Gaye Hanson
- Monkeys know how to live! They work to live... not live to work. Not only to they get the work done to support life and the lives of their families, but they have FUN doing it! They take time to laugh and be light in the midst of struggle and strife.
- 3:45 p.m. Grand Prize Drawing and Conclusion**

Education Session One 11:45 – 12:45

Using Telemedicine to Revolutionize Senior Care

David Darr, eLTC

- Recognize how utilization of telemedicine transforms quality outcomes
- Examine effects of telemedicine on long-term care providers

It's not the What!!!

Thomas Bosch, Vice President of Hospitality, Avera McKennan Hospital & University Center

- Utilize how can we take our service experience from ordinary to extraordinary.
- Explore what motivates us to deliver a service that delights others.
- Discuss taking a hotel perspective into the healthcare world.

Navigating a Difficult Diagnosis

Jamie Arens, Director, Avera Cancer Institute

- Provide understanding of affects of cancer on local population including burdens and barriers associated with diagnosis.
- Educate on rurality as a healthcare disparity.
- Review history of Navigation and use of navigation to address described barriers.
- Inform listeners of ACINC and its community service including how it was designed for the population it aims to serve.

Education Session Two 1:30 – 2:30

Update on the RoPs and embarking on Phase 2Rule

Jen Porter, Ed.D., MBA, South Dakota Association of Healthcare Organizations

- Recognizes requirements within stages of implementation
- Describe intent of facility assessment within the requirements of participation
- Apply similar clinician standards to administrative assessments

Keeping Food Safe

Nick Miller, SF Health Department

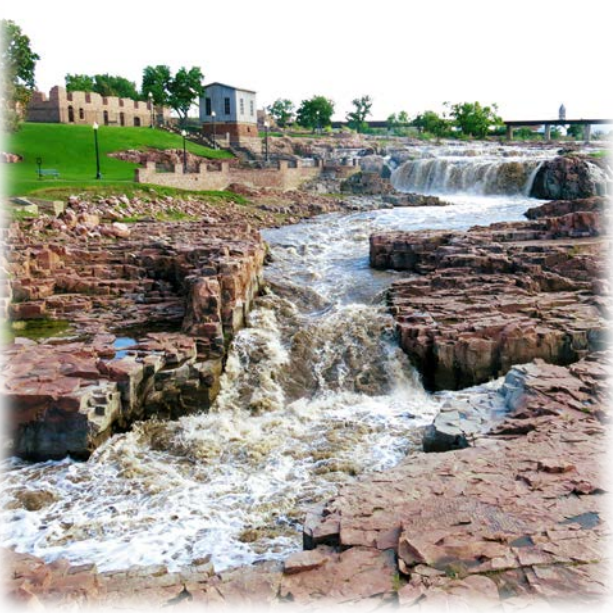
Sanaa Abourezk, Gourmet Chef and Restaurateur, Sanaa's

- Understand the process of a food service inspection.
- Inspire your staff to make cleanliness a habit, educate your staff and how to make cleanliness second habit.

Making Conflict Great Again

Cody Siewert, Avera Leadership & Organizational Development Consultant

- Identify and Differentiate Between the Different Forms of Conflict
- Interpret specific approaches to conflict situations
- Examine strategies to resolve conflict in a productive manner



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About the Speaker

With over 15 years of experience IGNITING audiences across the country, Gaye Hanson is one of the most in-demand speakers of our time. Her infectious humor and solid, hard-hitting concepts have helped revolutionize how companies, schools, healthcare and military organizations, Christian events and individuals face life's joys and challenges!

[GAYE HANSON](#) is a dynamic speaker who has a unique ability as a master storyteller to bring the audience on a ride through the joys and challenges of life that they won't soon forget.

Audiences have been brought to laughter then tears and back again as she shares personal stories of tragedy and triumph. Gaye's motto is "IGNITING THE WINNER WITHIN YOU!" she has been described as "dynamite" and a "firecracker." Her energy and enthusiasm super-charge every audience!

[GAYE HANSON](#) has taken excitement, enthusiasm, and spark into the marketplace! She now helps everyday people ignite that spark within them to an explosion of unbelievable growth! As you see Gaye in action you will see why she is a highly sought after speaker. Audiences across the country have been ignited to unmatched level of personal, professional, and financial growth. Group after group has watched productivity, sales, and test scores explode after having the winner within them ignited by Gaye.



Conference Goal:

This conference is specifically designed to provide information on how to achieve and apply knowledge personally and professionally.

Continuing Education Credits

Continuing education credits have been applied for and are pending for Certified Dietary Managers, Nursing Home Administrators, Registered Dietitians, School Nutrition Specialists and Social Workers.

Application has been made for continuing education for nurses at Avera. Avera is an approved provider of continuing nursing education by the Alabama State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

