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To: [Avera Continuing Education](#)
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Subject: CE Portal Update
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Hello Planners!

I wanted to take this time to provide you all with a Joint Accreditation Transition update as we near the end of January!

First and foremost, thank you all very much for helping us with our application merging process this month. We would not be as on point with our timeline if it wasn't for all of your efforts! So thank you all!

Our initial plan was to be able to award credit beginning in February. Unfortunately, factors out of our control are affecting our timeline slightly. We are still awaiting a few things from Joint Accreditation and Cloud CME that may affect credit that was planned on being awarded in the beginning of February.

Here is a summary of some of the issues that may affect our timeline:

- Joint Accreditation
 - We are awaiting access from Pharmacy, BOC and ASWB in order begin awarding credits for these areas
- Cloud CME
 - There is a glitch in the functionality of the evaluations.
 - Because the portal functions by requiring learners to complete an evaluation prior to receiving their certificate, the glitch does not require learners to complete an evaluation and thus not awarding their certificate of credit.

I do not anticipate that either of these issues will go unresolved and prevent credit from being awarded for the entire month of February; however, the activities that are scheduled to take place the 1st and 2nd weeks of February will be affected. If you have an activities scheduled between February 1st – 10th, please inform your learners that they **will not** be able to receive credit during those dates.

As long as we have resolutions to the issues above, we should be able to begin awarding credit on February 13th.

We will continue to provide updates as we know them. We do apologize for any inconvenience this may cause, but do thank you for your continued patience during this transition!

Thanks,

Kelly Boyd and Sharon Plucker
Avera Continuing Education