



Being Mortal

1. **PURPOSE:** Upon completion of this activity, the learner will be able to describe key ways to improve communication in regard to end of life care; as well as identify common barriers to effective communication.
2. **OBJECTIVES:**

At the conclusion, participants should be able to:

 1. Describe key ways that improving communication about individual goals, values and preferences can improve the quality of care received by patients with advanced illness.
 2. Identify common barriers to effective conversations about end of life goals during serious illness and approaches for overcoming them.
 3. Describe the basic components of conversations that facilitate alignment of patient goals with the care they receive at the end of life.
3. In order for you to successfully complete this activity and receive **1.5 CNE**, you must:
 - a. Register for the online activity
 - b. View the attached videos
 - c. Complete the post test
 - d. Complete the evaluation
4. **Feedback Person** for this education activity are listed below. If you have questions please contact them.
 - a. Name & Email: Michele Snyders; michele.snyders@avera.org
5. There is no conflict of interest related to this activity identified by planners, content specialists or feedback persons.
6. The expiration date for credit hours for this activity is **August 1, 2018**.

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