

No Hallway Medicine: Undocumented Request for Treatment

Presented by: Tad Jacobs, DO & Dan Rafferty

- PURPOSE:** This educational activity is specially designed to help physicians, providers, and health care teams identify “hallway medicine” and how to maintain proper boundaries with patients. Avera’s Clinic Documentation and Billing Policy states that the act of “hallway medicine” entails requesting or receiving medical advice, treatment and/or diagnostic test through non-secure or inappropriate means. This session will review case studies in order to review the importance of Avera’s protocol regarding “hallway medicine” and will highlight key areas where undocumented requests for treatment may be particularly challenging. Topics include identification and practices for maintaining professional boundaries with regards to treating family, self, and colleagues.
- OBJECTIVES:**

At the conclusion, participants should be able to:

 - 1 Identify the importance of Avera’s Clinic Documentation and Billing Policy.
 - 2 Explain why physicians, providers, and health care teams are ethically required to maintain appropriate professional boundaries.
 - 3 Identify situations in which a breach of Avera’s Clinic Documentation and Billing Policy may occur.
 - 4 Identify guidance to help physicians, providers, and health care teams avoid undocumented requests for treatment.
- In order for you to successfully complete this activity and receive **1.0 CNE or CME or MA credit**, you must:
 - a. Register for the online activity
 - b. View the attached video
 - c. Complete the evaluation
- Feedback Person** for this education activity are listed below. If you have questions please contact them.
 - a. Name & Email: whitney.Flanagan@avera.org
- There is no conflict of interest related to this activity identified by planners, content specialists or feedback persons.
- The expiration date for credit hours for this activity is **7/31/2019**.

*Avera is accredited by the Accreditation Council for Continuing Medical Education to provide continuing education for physicians. Avera designates this educational activity for a maximum of **1.0** AMA PRA Category 1 Credit. Physicians should only claim credit commensurate with the extent of their participation in the activity.*

*Avera is an Approved Provider of continuing nursing education by the Alabama State Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation. A total of **1.0** contact hours can be received upon completion of this activity.*

This educational activity has been reviewed and approved by the American Association of Medical Assistants (AAMA) for 1.0 CEU.

Continuing Education credits have been approved for this event. Due to the regulations required for CE credits all conflict of interest that the presenter(s) or planning committee members have needs to be fully disclosed to participants. In observance to this requirement we are informing you that all planners and faculty has provided disclosure statement that he/she has no conflict of interest to disclose.